Chapter 2: Fiscal Year 2008 Annual Work Plan Report

Andrew J. Kowalsky

INTRODUCTION

In order to maximize efficiency and effectiveness, the South Florida Water Management District (SFWMD or District) is committed to a four-part annual business cycle, as outlined in the diagram below. This chapter is the Annual Work Plan Report (which includes the Year-End Financial Report), and is central to the "reporting and evaluation" step of the business cycle. This report serves to evaluate District compliance with the other elements of the cycle for Fiscal Year 2008 (FY2008) (October 1, 2007–September 30, 2008), including the SFWMD's Strategic Plan, Annual Work Plan, and Annual Budget, and is subject to audit by the District's Office of Inspector General.

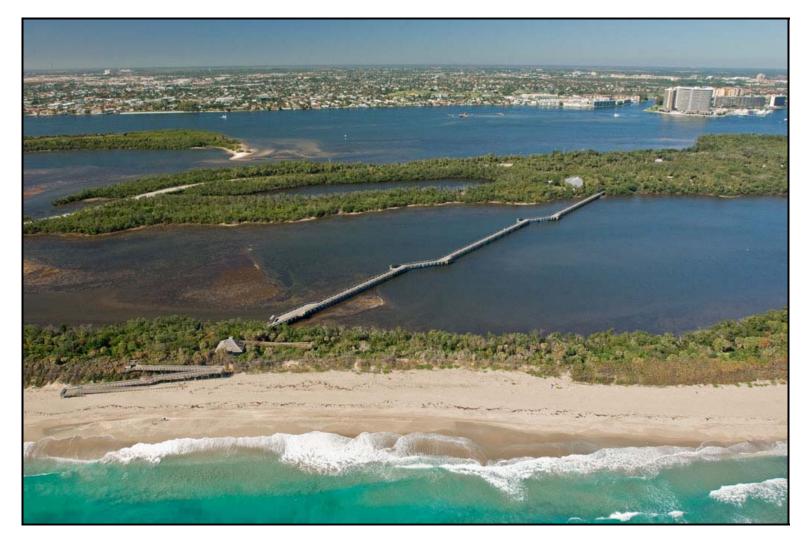


The report presented below depicts compliance with project schedules by category: **GREEN** – within 30 days of schedule, **YELLOW** – within 60 days of schedule, or **RED** – behind schedule by more than 60 days. The status of major projects is shown for each program along with highlights from the FY2008 Annual Work Plan implementation. This report also tracks the status of revenues collected and expenditure rates by funding type. During FY2008, the District collected 91 percent of budgeted revenue (which is approximately 19 percentage points lower than in FY2007 due to a \$159 million surplus of Certificates of Participation proceeds over-budgeted in FY2007). The total includes 99 percent of budgeted taxes (including *ad valorem* taxes and agricultural privilege taxes); 141 percent of "other" items comprising such things as leases, licenses, permits, fees, and sales of District property; and 421 percent of budgeted investment earnings. Intergovernmental revenue collections were 68 percent of the budgeted amount, which includes state appropriations and reimbursements from state and federal agencies.

Expenditure rates are used as indicators of progress in program implementation. For reporting purposes, personnel expenditures and managerial reserves are excluded from both budgeted and actual expenditures. During FY2008, the District expended 88 percent of the \$908 million budget. This represents an increase of 25 percentage points from the 63 percent rate observed over the prior year (FY2007). The discretionary budget of \$259 million was spent at a rate of 90 percent, or 9 percentage points more than the FY2007 burn rate of 81 percent. The restricted budget of \$650 million had a burn rate of 87 percent, or 29 percentage points more than the FY2007 burn rate of 58 percent. Of the 11 programs, 10 achieved overall (combined discretionary and restricted) expenditure rates higher than in FY2007, while one program achieved a burn rate equal to its burn rate in FY2007. Factors contributing to the change in overall performance include emergency structural repairs in the Operations and Maintenance Program, an increase in the operating budget for rising fuel prices, land acquisition for the North Palm Beach County and Indian River Lagoon – South projects, and final design for Compartments B and C in the District Everglades Program. Another factor is an aggressive staff effort to close out contract balances and set funding aside for the FY2009 budget.

Success indicators for the District's 11 FY2008 programs are also provided on the pages following the report presentation. Spreadsheets include values for success indicators outlined in the District's Strategic Plan. Success indicators were defined during the Strategic Planning process and are used to assess programmatic progress. Indicator values are included for FY2007 and FY2008, as well as targets for FY2009, and are sorted programmatically. Success indicator definition pages are available on the District's web site at <u>www.sfwmd.gov</u>, under the *About SFWMD*, *Budget & Strategic Plan* tab.

FY2008 Year End Financial Report



November 13, 2008





South Florida Water Management District

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MEMORANDUM

TO: Governing Board Members

THROUGH: Paul Dumars, Chief Financial Office

FROM: Doug Bergstrom, Director, Budget Divisio

DATE: November 13, 2008

SUBJECT: Fiscal Year (FY) 2008 Year End Report

The attached report is a summary of the year-end financial and operational status of the South Florida Water Management District as of September 30, 2008. Please note that the financial information in this report is preliminary and unaudited. In an effort to make this more of an exception-driven report, also included in the back is an explanation of all of the projects which have been designated with a "Red" status (over 60 days behind schedule) for FY2008. Below is a summary of the revenue, expenditure and work plan status presented in the balance of the report.

Revenue Collections

The District had collected 91% of all budgeted revenues for FY2008. For taxes (including ad valorem taxes and agricultural privilege taxes) the District collected 99% of budgeted amounts. As discussed in the mid-year report, this shortfall is offset by additional earnings of approximately \$29 million above budget for investment income and \$8.5 million over the budgeted amount for "Other" items, which are comprised of such things as Leases, Licenses, Permits, Fees, and Sales of District Property. The majority of the revenue variance is the result of collections of Intergovernmental revenues being \$114 million below budgeted levels. For this revenue type an expenditure of funds must occur in order to receive revenue. This variance includes about \$70 million in Save Our Everglades, \$9 million in Florida Forever, and \$38 million in Lake Okeechobee specific appropriations.

Expenditure Status

Expenditure budget status is presented from a "burn rate" perspective that excludes personnel services budgets, reserves balances, and work in process not completed prior to fiscal year-end. The District spent \$797 million or 88.0% of the \$908 million budget at the end of FY2008, 25% above FY2007. The Restricted sources expenditure rate of 87% is about 29% higher than the FY2007 figure and the Discretionary sources budget expenditure of 90% is 9% higher than FY2007. In summary, each of the expenditure categories (Total, Discretionary, and Restricted)

Governing Board Members November 13, 2008 Page 2

each exhibited significant improvements in terms of both a dollar figure and a burn rate perspective from FY2007. This results from completion of key work efforts including emergency structural repairs in the Operations and Maintenance Program; land acquisition for the North Palm Beach County and Indian River Lagoon South Projects; and final design for Compartments B and C in the District Everglades Program. Another factor is an aggressive staff effort to close out contract balances and set funding aside for the FY2009 budget.

Work Plan Status

The percentage of projects in green status (achievement of work plan milestones within 30 days of schedule) at year-end totals 86%, which is 6% higher than the 80% as of the end of FY2007 and 11% higher than the 75% total at the end of FY2006. Also at the end of FY2008, 4% of the projects were in yellow status (between 30 and 60 days behind schedule) as compared to 11% as of the end of FY2007; and 10% of the projects were in red status (more than 60 days behind schedule) which is less than half of a percent higher than at the end of FY2007.

Please contact me at (561) 682-6212 if you would like to further review or discuss the contents of the report.

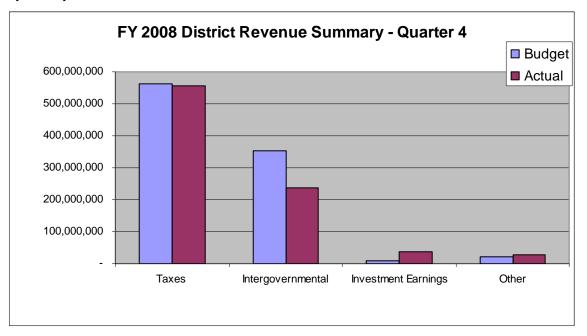
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Revenue Financial Summary

Through Fiscal Year 2008, the District collected 91% of its budgeted revenue, compared to 110% collected at the end of FY2007. For taxes, which include both ad valorem property taxes and agricultural privilege taxes, the FY2008 collection rate of 98.9% is in line with the FY2007 year end collection rate of 99.4%. Intergovernmental revenues were collected at a rate of nearly 68% which is 6% less than the rate in FY2007 but it is important note Intergovernmental to that collections are approximately \$114M less than budgeted in FY2008. Collections below budgeted amounts reflect reimbursement of actual expenditures incurred, and indicates that a portion of restricted-use expenditure budgets funded by this revenue went unspent - and therefore not eligible to be collected.

This ad valorem shortfall is offset by investment income earnings that have exceeded budgeted amounts by nearly \$29M and "Other" items that are comprised of such things as Leases, Licenses, Permits, Fees, and Sales of District Property that total approximately \$8.5M more than budgeted amounts.

In summary, FY2008 collections yielded \$860M, with a collection rate of 91.2%. This is \$13M greater than the FY2007 collections of \$847M but it is nearly 5.5% lower than the FY2007 collection rate when taken net of the Certificates of Participation Proceeds realized in FY2007.

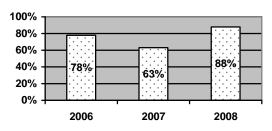


	Budget	Actual	% Collected FY2008 4th Qtr	% Collected FY2007 4th Qtr
Taxes	\$561,084,359	\$554,771,757	98.87%	99.43%
Intergovernmental	\$351,813,178	\$237,938,595	67.63%	73.44%
Investment Earnings	\$9,105,000	\$38,295,715	420.60%	602.34%
		139.71%		
Total Budgeted Revenue	\$942,390,005	\$859,847,039	91.24%	110.02%

Note: Other includes Bank Loans, Self Insurance Premiums, Licenses, Permits & Fees, and Leases. Intergovernmental includes anticipated revenues from Federal, State and Local Governments.

Total Budget vs. Actual and Trend

> Budg	get	\$908,339,451
Actus	al	\$797,052,723
> Burn	Rate	88%

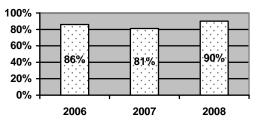


Excluding personnel costs and budgeted reserve balances, for FY2008 the District expended 88% of its budget. Another 10% or \$88.8 million was committed in ongoing work that was not completed by year-end. This is a 25% improvement from FY2007, reflecting high expenditure amounts in District programs such as Operations and Maintenance primarily for capital projects refurbishment, the Comprehensive Everglades Restoration Plan plus District Everglades for Everglades restoration and Mission Support for on-going operating and maintenance expenses.

Discretionary Budget vs. Actual and Trend

\triangleright	Budget	\$258,660,480
\succ	Actual	\$232,275,412
\triangleright	Burn Rate	90%

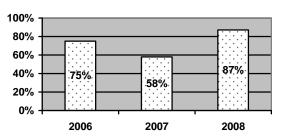
The discretionary budget reflects funds (largely ad valorem taxes and associated revenue) over which the Governing Board has discretion in how funds are allocated and utilized.



FY2008 expenditures are greater than FY2007 performance by 9%, due mostly to the completion of emergency structural repairs within the Operations and Maintenance program due to low water levels. Of the \$26.4 million unspent, \$21.6 million was committed in ongoing work that was not completed at year-end, leaving \$4.8 million unobligated.

Restricted Budget vs. Actual and Trend

\triangleright	Budget	\$649,678,972
\triangleright	Actual	\$564,777,312
\triangleright	Burn Rate	87%



The restricted budget is composed of funds that are dedicated for particular purposes either statutorily or by Governing Board policy, and includes the District's ad valorem funds dedicated to Everglades Restoration. Other sources in this category include state appropriations and trust funds, grants, mitigation, and federal revenues. FY2008 expenditures are above FY2007 by 29%, and reflect land acquisition for North Palm Beach County and Indian River Lagoon South projects as well as final design for Compartments B & C in the District Everglades program and land acquisition for Lake Okeechobee.

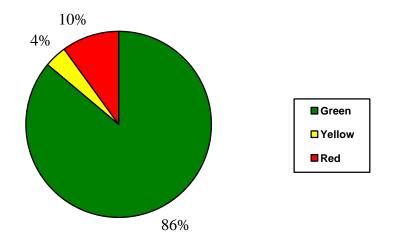
This section provides a review of the financial and annual work plan status for the eleven District Programs.

The Financial Status section of each program includes each programs cumulative expenditure status compared to the current budget for FY2008. It also compares the burn rates for each program at year-end of FY2006, FY2007, and FY2008. The Project Status section for each program is determined by the actual or expected completion of a project as projected by program staff compared to the deadline set in the Annual Work Plan. Green signifies that the project has or will be completed within 30 days of the set deadline; Yellow represents completion within 60 days of the deadline; and Red

equates to more than 60 days behind the schedule set in the FY2008 Annual Work Plan.

Overall for FY2008, 86% of the 366 total projects in the Annual Work Plan, or 315 projects, are in green status, 16 or 4% are in yellow status, and 35 or 10% are in red status.

The year end status reflects the proposed adjustment of deliverables for 47 projects, including new projects that have been identified as part of Governing Board interagency or discussion during the second half of the fiscal year. The detailed proposed changes are outlined in the last section of this report.

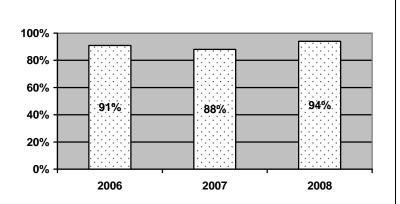


Operations & Maintenance – Financial Summary

Discretionary Budget

For FY2008, 94% of the discretionary budget was expended. Another \$5.5 million in commitments were carried forward to FY2009, primarily for capital projects. This is an improvement from FY2007 and is primarily due to an increase in expenditures for completion of capital projects and an increase in the operating budget for rising fuel prices.

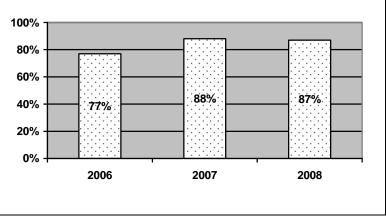
> Budget	\$107,944,447
Actual	\$101,467,238
Burn Rate	94%



Restricted Budget

For FY2008, 87% of the restricted budget was expended. Commitments of \$2.3 million were carried forward to FY2009, primarily for ongoing work such as exotic and aquatic plant control as well as a capital project for canal and levee maintenance. The expenditure rate for FY2008 was 1% less than FY2007.

Budget	\$29,768,019
> Actual	\$25,904,184
Burn Rate	87%



Program Summary

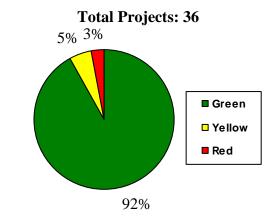
Successes

- Capital projects completed in FY2008 include: S-13A Replacement, S-71 Lake Okeechobee Structure Stability, S-65E Weir and scour repair, S-72 Lake Okeechobee Structure Stability, Manatee Gate Modification and Bank Stabilization projects on L-62 and L-63S, L-62N, L-64 and L-65 Automation.
- Performed eight miles of tree clearing at Golden Gate Main and Cypress Canals.
- Treated 23,613 acres of aquatic and 60,212 acres of terrestrial vegetation.
- Installed SCADA on 10 sites at Storm Water Treatment Area 6. Responded to 1,261 malfunction requests and resolved 1,194.
- Successfully operated the complex network of District water control structures through the second year of a historic water shortage.
- Structure maintenance crew was able to complete nine major gate overhauls.

- Inspected ten District bridges and provided load rating under the Bridge Inspection Program.
- Surveyed and assessed 220 miles of canal under the Canal Conveyance Capacity Program.

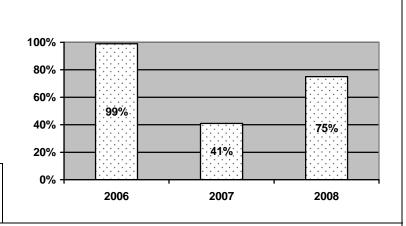
Concerns

- The dramatic increase in fuel costs.
- Infrastructure failures due to aging and funding.



For FY2008, 75% of the discretionary budget was expended. Another \$0.8 million was committed primarily for the C-111 project. Expenditures were higher in FY2008, resulting in a 34% improvement of the CERP program's expenditure rate.

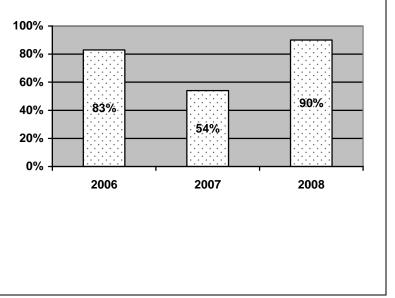
> Budget	\$4,503,499
Actual	\$3,378,977
Burn Rate	75%



Restricted Budget

After moving a significant portion of the FY2008 consumable budget into reserves, nearly the entire restricted budget was expended. Commitments of \$19 million were carried forward to FY2009 for projects such as the River of Grass, Southern Crew Critical Restoration projects and advanced work on the Everglades Agricultural Area. The portion of the FY2008 budget which was returned to reserves was added to the FY2009 budget. These funds are budgeted towards debt services for the River of Grass land acquisition as well as construction of Compartments B & C projects in the District Everglades program.

\triangleright	Budget	\$271,261,760
\triangleright	Actual	\$244,063,317
\triangleright	Burn Rate	90%



Program Summary

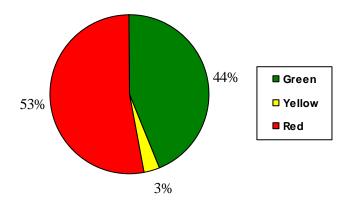
Successes

- Completed over 15 miles of the seepage canal, 20% of aggregate production construction, and 90% design of the pump stations for the EAA A-1 Reservoir/future STA.
- Completed the designs of the Cutler Wetland C-1 Flowway, the Deering Estate, and the L-31E Culverts for the Biscayne Bay Coastal Wetlands.
- Design for the C-111 Spreader Canal project is 30% complete.
- Completed pump station designs for Picayune Strand Hydrologic Restoration. The first three phases of demolition, canal filling and road removal were completed for the Picayune Strand Prairie Canal Restoration Area.

- Completed the design for the C-43 West Storage Reservoir.
- Improved hydrology on approximately 2,000 acres at the Allapattah Ranch Natural Area, a component of the Indian River Lagoon South, in order to restore the natural habitat.
- Acquired 1,815 acres for the C-23-24 Reservoir project.
- Initiated the potential acquisition of 187,000 acres of land associated with the River of Grass.
- Completed final land acquisitions for C-111/L-31N Project.



- The National Resources Defense Council lawsuit impact on projects in addition to Everglades Agricultural Area.
- Lack of federal authorizations/ appropriations.
- Increase construction costs.



Total Projects: 36

*Note that for Fiscal Year 2008, the projects for which the District is expediting engineering and construction are combined with their respective planning projects and included in the above chart.



Land Stewardship – Financial Summary

Discretionary Budget

For FY2008, 94% of the discretionary budget was expended. This is a 30% increase from FY2007, and is primarily due to a reduction in carry forward budget items and reduced discretionary funding available to the program.

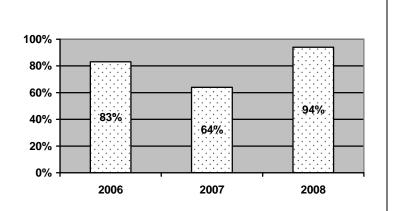
Budget	\$273,378
Actual	\$256,154
Burn Rate	94%

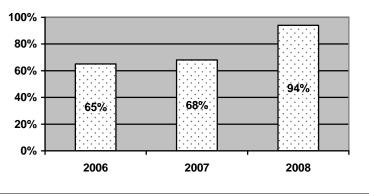
Restricted Budget

For FY2008, 94% of the restricted budget was expended. Commitments of \$0.46 million were carried forward to FY2009, primarily for land acquisition in Pennsuco. This is a 26% improvement from FY2007, and is primarily due to a decrease in carry forward budget items.

\triangleright	Budget	\$13,678,587
\triangleright	Actual	\$12,880,274

Burn Rate







<u>Successes</u>

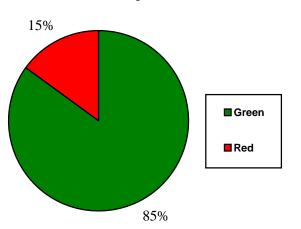
• Over 61,000 acres of exotics treated this fiscal year, with 39,667 acres treated in Q3-Q4 including the 19,122 acres treated on mitigation lands.

94%

- Over 15,000 acres prescribe burned this fiscal year with 3,834 burned in Q3-Q4.
- Two hydrologic restoration projects completed resulting in 1500 acres of wetland enhancements
- STA1E and STA1W public use areas opened to the public during Q3.
- During Q3-Q4, completed two Taylor Creek shelters, one trailhead at both Shingle Creek and Chandler Slough, the DuPuis boardwalk, and at Allapattah two equestrian and three hunter trailheads.
- The Lake Kissimmee boat ramp design completed.

- Over \$750,000 in revenue received on the District's two mitigation banks.
- STA1E catch and release program initiated.
- Land management plans for DuPuis and Kissimmee Chain of Lakes completed, public review team meetings held, Governing Board approval of DuPuis plan in September 2008 and KCOL pending in October 2008.
- Lease revenue program generated \$4.1 million in revenue, \$1.8 million in Q3-Q4.
- \$40,000 cost avoidance by having Land Stewardship program staff assume all tax tracking payments, a responsibility that was previously handled by a contractor.

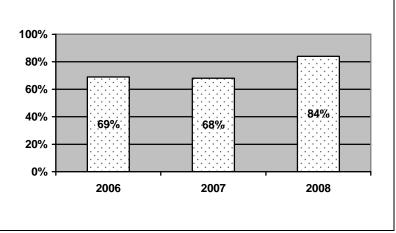
- Due to extreme conditions of drought and excess rainfall, unable to burn in Shingle Creek.
 Due to delays with developer's permitting, credits
- Due to delays with developer's permitting, credits not transferred and sold, resulting in delayed and reduced revenue distribution for the Corkscrew Regional Mitigation Bank.



Restricted Budget

For FY2008, 84% of the restricted budget was expended. Commitments of \$7.8 million were carried forward to FY2009, primarily for Stormwater Treatment Area Compartment C construction and Operations and Maintenance. Funds returned to reserves during FY2008 were added to the FY2009 budget. The majority of these funds are budgeted towards construction of Compartments B & C.

\triangleright	Budget	\$66,038,882
\triangleright	Actual	\$55,474,195
\triangleright	Burn Rate	84%



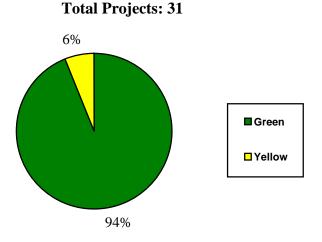
Program Summary

Successes

- Final Avian Projection Plan for the STAs approved by Fish & Wildlife Service.
- Draft report to Governor & Legislature on the status of the Long-Term Plan completed on schedule.
- Compartments B & C final design completed.
- In Water Year 2008, treated more than 775,000 acre-feet of water in STAs, removing over 215,000 pounds of phosphorus.
- Successfully implemented STA Drought Contingency Strategy.
- Completed WCA-1 vegetation map.

Concerns

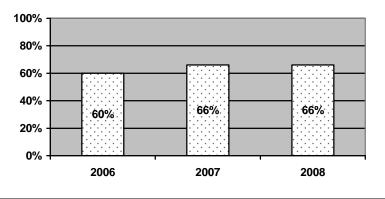
• STA performance may be impacted by high Phosphorous loading and deep water depths caused by Tropical Storm Fay.



For FY2008, 66% of the discretionary budget was expended. Another \$0.86 million in commitments were carried forward to FY2009, primarily for ongoing work associated with environmental resource and water use permitting.

The expenditure rate is the same as FY2007.

> Budget	\$4,044,043
Actual	\$2,661,188
Burn Rate	66%



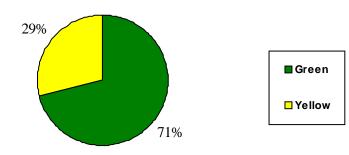
Program Summary

Successes

- Reviewed 339 Environmental Resource Permit (ERP) Applications.
- Reviewed 640 Water Use Permit Applications.
- Conducted 3,075 Environmental Resource Permit compliance investigations.
- Conducted 1,857 Water Use compliance investigations.
- Continued the review of Water Use Basin Renewal Applications.
- Issued 20-year Consumptive Use Permit to Miami-Dade County.

Concerns

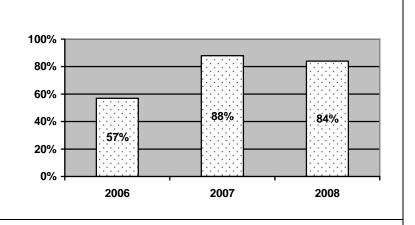
• Construction Certifications effort slowed due to increased difficulty in receiving outstanding certifications.





For FY2008, 84% of the discretionary budget was expended. Another \$3.7 million in commitments were carried forward to FY2009, primarily for ongoing work associated with alternative water supply. The expenditure rate for FY2008 was 4% less than FY2007.

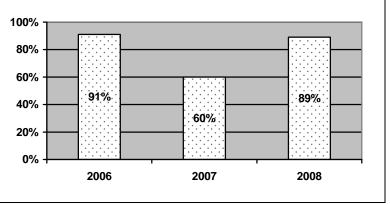
	Budget	\$26,900,065	
	 Actual 	\$22,728,493	
Þ	Burn Rate	84%	



Restricted Budget

For FY2008, 89% of the restricted budget was expended. Commitments of \$2.97 million were carried forward to FY2009, primarily for ongoing work on state funded alternative water supply projects. This is a 29% improvement from FY2007 and is primarily due to the completion of alternative water supply projects in FY2008.

Budget	\$27,738,032
> Actual	\$24,714,070
Burn Ra	te 89%



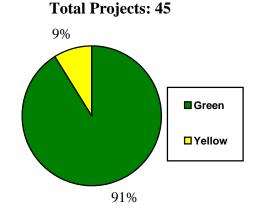
Program Summary

Successes

- Completed Peer Review, Lower West Coast Floridan Aquifer Model.
- Central Florida coordination area water use permit rules adopted.
- Completed \$27.5 million of alternative water supply projects.
- Comprehensive Conservation Program approved.
- Created 81 million gallons per day of new water through 70 Alternative Water Supply Projects.
- Saved 311 million gallons of water per year through 17 WaterSIP projects.
- Adopted Lake Okeechobee Service Area Regional Water Availability Rule.

Concerns

- Future funding of alternative water supply program.
- Future funding of groundwater monitoring network.

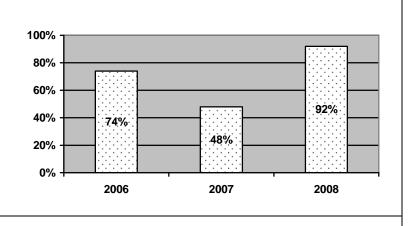


Coastal Watersheds – Financial Summary

Discretionary Budget

For FY2008, 92% of the discretionary budget was expended. Another \$1.2 million in commitments were carried forward to FY2009, primarily for local initiatives. This is a 44% improvement from FY2007 and is primarily due to an increase in expenditures.

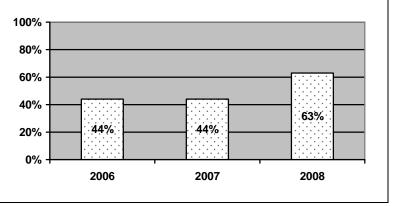
> Budget	\$20,355,653
Actual	\$18,667,336
Burn Rate	92%



Restricted Budget

For FY2008, 63% of the restricted budget was expended. Commitments of \$28.8 million were carried forward to FY2009, primarily for local initiatives for Indian River Lagoon and estuary protection plan projects. This is a 19% improvement from FY2007 and is primarily due to land acquisition for the C-43 Water Quality project.

Budget	\$85,095,677
Actual	\$53,435,119
Burn Rate	63%



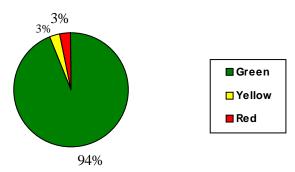
Program Summary

Successes

- Completed draft development of the Caloosahatchee River Watershed and St. Lucie River Watershed Protection plans.
- Completed sixty-five local initiative projects for habitat restoration, flood protection, water quality and hydrologic improvements.
- Completed seven studies used in the development of the Draft Northern Everglades Protection Plans for the Caloosahatchee River and St. Lucie River Watersheds.
- Completed twenty-seven research, mapping, and modeling efforts, the results of which would be used in plan development, restoration, water supply, and operational decisions.
- Acquired land for Caloosahatchee Water Quality Treatment & Testing Facility
- Completed Surface Water Improvement and Management Plan for Lower Charlotte Harbor.

Concerns

- Impact of recent excessive rainfall after a prolonged drought on water quality and habitat in coastal watersheds.
- Impact of reduced funding from legislature.



For FY2008, 84% of the discretionary budget was expended. Another \$0.2 million in commitments were carried forward to FY2009, primarily for watershed management projects and the Lake Okeechobee Protection Plan. This is a 24% improvement from FY2007 and is primarily due to funds returned to reserves for dredging, and matching funds for postponed Northern Everglades Projects which were added to the adopted FY2009 budget. Furthermore, funds allocated towards inlake phosphorus control were redirected towards the Operations & Maintenance structure stability project.

\triangleright	Budget	\$3,980,686
\triangleright	Actual	\$3,343,502
\triangleright	Burn Rate	84%

Restricted Budget

For FY2008, 89% of the restricted budget was expended. Commitments of \$4.9 million were carried forward to FY2009, primarily for the Lake Okeechobee Protection Plan and restoration construction projects. This is a 29% improvement from FY2007 and is primarily due to both the land acquisition purchase of Brady Ranch and the completion of the design of Lakeside Ranch STA.

-	0	
\triangleright	Budget	\$57,012,279
\triangleright	Actual	\$50,865,247
\triangleright	Burn Rate	89%

100% 80% 60% 92% 84% 40% 60% 20% 0% 2006 2007 2008 100% 80% 60% 89% 40% 60% 47% 20%

Program Summary

0%

2006

Successes

- Lakeside Ranch Stormwater Treatment Area Phase I pre-final design completed on schedule to meet the construction contract award date in January 2009.
- Alternative treatment technology projects are successfully being implemented (Dairy Best Available Technologies, Hybrid Wetland Treatment Technology, and Former Dairy Restoration).
- Pond apples removed from the Everglades Agricultural Area reservoir were successfully transplanted into Lake Okeechobee.
- United States Army Corps of Engineers approved the new interim Lake Okeechobee Regulation Schedule 2008.

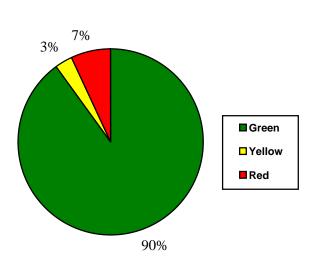
• Removed and recycled 5,000 (50 tons) discarded tires from Kreamer Island.

2007

2008

- Removed muck from 230 acres in the Lake Okeechobee Northwest Marsh.
- Legacy phosphorous study complete.
- Cultivated apple snail eggs for potential transplant to Lake Okeechobee.
- Submitted Lake Okeechobee Phase II Technical Plan to Legislature.
- Completed Brady Ranch land acquisition.

• Lake Okeechobee levels increased by over four feet between August and September. This rapid increase will have negative affects on Submerged Aquatic Vegetation growth and will cause terrestrial plants, now under water, to die off and degrade local water quality conditions.

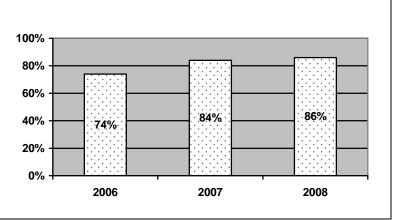


Modeling & Scientific Support– Financial Summary

Discretionary Budget

For FY2008, 86% of the discretionary budget was expended. Another \$0.66 million in commitments were carried forward to FY2009, primarily for ongoing work associated with regional simulation model maintenance and enhancements.

Budget	\$5,494,709
Actual	\$4,749,786
Burn Rate	86%



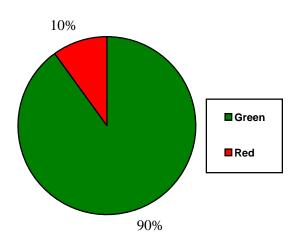
Program Summary

Successes

- Completed appraisal for Capability Maturity Model Integration Level II Process Areas; finalized the 7 Level II Process Areas and approved for use by Hydrologic & Environmental Systems Modeling.
- Completed final Northern Everglades (Lake Okeechobee Phase II Technical Plan) Regional Simulation Model Basin Model runs, performance measure graphics and documentation for the Governor's briefing on restoration options; completed RSM model runs, performance measure graphics and draft documentation in support of the St. Lucie and Caloosahatchee River Watersheds component of Northern Everglades initiative (Rivers Watershed Protection Plan) for the Governor's briefing on restoration options.
- Completed RSM water quality feature enhancements for overland flow, canal, groundwater, and agriculture; tested overland flow and canal transport features in Water Conservation Area 2A.
- Completed RSM model calibration and validation for the Biscayne Bay watershed.
- Completed peer review of the Glades-LECSA RSM model calibration and validation report.
- Provided modeling support to the Water Shortage Team and to the Emergency Operations Center following Tropical Storm Fay; provided monthly position analysis simulations in support of operational planning.
- Completed Water Conservation Area 2A structure and marsh water quality monitoring re-engineering pilot study and documented effort in Chapter 1 of 2009 South Florida Environmental Report.

- Received draft final technical analysis of alternative monitoring strategies for Stormwater Treatment Area operational monitoring.
- Completed peer review and final report for evaluation of autonomous systems for real-time (remote) analysis of total phosphorus, reactive phosphorus, ammonium and nitrate in surface waters.
- Received Governing Board approval to begin design and construction of new lab facility. Completed land use/concurrency study and topographic/underground survey of Field Operations Center property.
- Completed Draft 2009 SFER and Peer Review and Public Workshop Process.
- Selected appropriate technology and awarded contract for Environmental Monitoring Planning and Assessment System Phase IV; developed business requirements and initiated application development.
- Developed formal Project Charter, Project Management Plan and enterprise-level procedures for the Scientific Data Management Program.

- Availability of data to complete Everglades National Park contract (limited by drought conditions over past 6 months).
- Enlisting consistent/timely support from matrixed resources to keep Enterprise Scientific Data Management Program on track continues to be challenging.



For FY2008, 70% of the discretionary budget was expended. Another \$4.2 million in commitments were carried forward to FY2009, primarily for local water resource partnerships and Kissimmee Basin model and project support. This is an 11% improvement from FY2007 and is primarily due to costs pertaining to land acquisition for restoration projects.

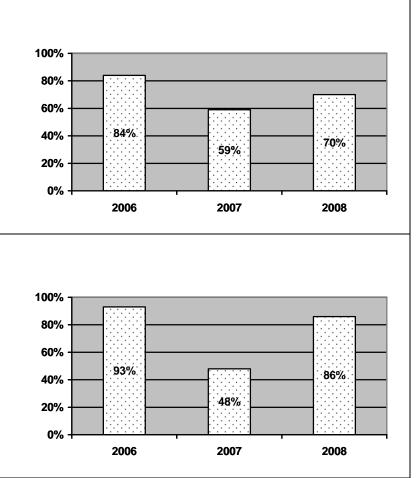
- ➢ Budget
 \$15,707,591
 ➢ Actual
 \$11,053,733
- Burn Rate

Restricted Budget

For FY2008, 86% of the restricted budget was expended. Commitments of \$0.97 million were carried forward to FY2009, primarily for Three Lakes Wildlife Management Area Hydrologic Restoration. This is a 38% improvement from FY2007 and is primarily due to an increase in expenditures.

70%

\triangleright	Budget	\$7,192,376
\triangleright	Actual	\$6,156,855
\triangleright	Burn Rate	86%

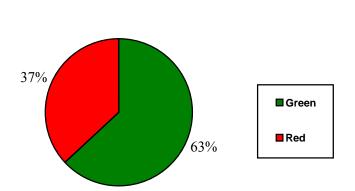




Successes

- Initiated Phase IVB construction of the Kissimmee River Restoration Project, which will backfill 4 miles of C-38, recarve 4 miles of river channel, and reestablish flow to 6 miles of continuous river channel. When complete in late FY2009, Phase IVB will bring to-date restoration project totals to 14 miles of C-38 backfilled and 24 miles of reestablished river channel.
- Wading bird use of the restored area exceeds restoration target. Mean annual dry season density of long-legged wading birds (excluding cattle egrets) on the restored floodplain was 34.7 birds per square kilometer, exceeding the performance measure target of ≥ 30.6 birds per square kilometer.
- Documented Water Year (WY)2008 ecological responses to Phase I of the Kissimmee River Restoration Project in the 2009 Kissimmee Basin chapter of the South Florida Environmental Report.
- Recalibrated the surface water and groundwater model developed for the Kissimmee Basin Modeling and Operations Study to address peer review recommendations.
- Approximately \$14,500,000 of certification and crediting requests were submitted to United States Army Corps of Engineers as part of the 50/50 cost share agreement.
- Documented wading bird use (34.6 per km²) exceeds restored area target of 30.6 per km².
- Initiated baseline ecological monitoring for evaluation of Phase II/III area.

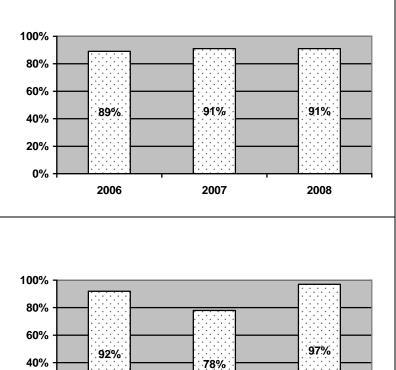
• Staff shortages in project management and engineering continue to challenge progress on multiple projects.



For FY2008, 91% of the discretionary budget was expended. Another \$4.3 million in commitments were carried forward to FY2009, primarily for SAP support and enhancements.

This is the same expenditure rate as FY2007.

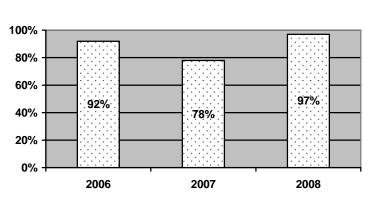
\triangleright	Budget	\$56,489,758
\triangleright	Actual	\$51,664,602
\triangleright	Burn Rate	91%



Restricted Budget

For FY2008, 97% of the restricted budget was expended. This is a 19% improvement from FY2007 and is primarily due to an increase in expenditures for a general liability claims bill passed by the Florida Legislature in the 2008 session and increases in workers compensation payments.

\triangleright	Budget	\$6,100,495
\triangleright	Actual	\$5,930,736
\triangleright	Burn Rate	97%



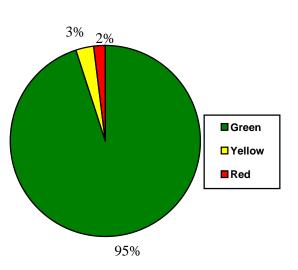
Program Summary

Successes

- Implemented 30 sessions of customer service training in response to Governor's Executive Order #2007-01, meeting target of 50% for FY2008.
- The 2nd Annual Career Fair was held on November 2, 2007 and resulted in 18 new hires.
- Established four new price agreements: Batteries, Bottled Water, Safety Equipment, Ice Chests and Coolers.
- One FAST Team presented to the DLT, and two new teams were started.
- Successful implementation of the Hurricane • Freddy Exercise.
- 87% of the District Employees submitted certificates for IS 200-ICS for Single Resources and Initial Action Incidents.
- State of the System and Ecosystem restoration eletter replaced with Ripple Effect (produced 8 eissues).

- Closed out 217 of 217 inquires/complaints through Ombudsmen's Office, and 619 of the 655 public records requests.
- All phases of the three year personal computer lease agreement were completed ahead of, or on, schedule.
- The Budget Division received the General Finance Officers Association (GFOA) Award for Distinguished Budget Presentation with Special Recognition for Capital Reporting for the District's FY2008 Budget Document.
- The District held its annual Health. Wealth. and Safety Fair to promote healthy lifestyle choices, work and home safety, and retirement/wealth accumulation strategies. Nearly 600 employees participated in this popular, successful annual event.

- Uncertainty of future legislative tax reform efforts and future tax roll growth.
- Uncertainty over pending legislative sunset review recommendations.
- Lack of flexibility in accessibility to debt markets under current economic conditions.



Internal Annual Work Plan Change Control Review Process

This year end report includes a series of changes to the FY2008 Annual Work Plan that were reviewed and approved by a cross-functional internal committee. This committee, the Performance Management Steering Committee, is chaired by the Assistant Executive Director and includes the eleven District program managers, the Assistant Deputy Executive Directors from each resource area, the Chief Financial Officer, Finance Director, and Budget Director. The group began development of an Annual Work Plan change-control process that would adjust Annual Work Plan projects, schedules and tasks as necessary during the first half of the fiscal year and early in the second half of the fiscal year in order to keep the work plan current with the fast-paced changing environment within which the District operates. A number of considerations and challenges arose during internal discussions that evolved into a set of criteria used to judge all proposed work plan adjustments. These considerations include:

- Governing Board and agency leadership decisions made during the course of the year that supersede or require adjustments to the adopted Annual Work Plan.
- District operations are within a natural environment, including hurricanes and droughts, and weather impacts should be considered where appropriate.
- While District partnerships help to multiply agency resources, project partnerships sometimes bring partner delays.
- There are sometimes common sense type delays from Annual Work Plan schedules that yield overall superior efficiencies and results.
- Opening up the Annual Work Plan for changes without criteria would yield too many proposals for changes.
- How to make valid changes to the Annual Work Plan while keeping the schedule tracking process legitimate.
- How to reflect changes in direction, without having it become less than an annual plan.

The resulting criteria that evolved from these considerations provide the screening tool to use to consider and make recommendations to the Governing Board on all proposed programmatic work plan and budgetary adjustments. These criteria are:

- Significant new initiative
- Project deferred by a partner or third party
- Weather
- Necessary resources redirected by Executive Office
- Governing Board Direction
- In the best interest of the District due to significant financial savings

Proposed changes to the Annual Work Plan were considered at the March, April and the May 2008 Steering Committee meetings. The March and April approved changes were presented to the Governing Board at the May Governing Board meeting while the May Steering Committee changes are included in this year end report. Changes were outlined for the Steering Committee via a standard change-control form providing project information, change justification and budgetary impact. Annual Work Plan changes have been proposed for 15 projects during the second half of the year, and include new projects that have been proposed through Governing Board and other interagency discussions and public meetings.

	Change Control Requests - May					
#	Program	Project/ Process	Deliverable Change	Ad Valorem	Non Ad-Valorem	
1	Coastal Watersheds	Old Palm City Phase III Stormwater Quality Improvement	Q4 - Add "To acquire lands for construction of two storm water treatment areas that will serve 106 acres in Martin County. <i>Significant New Initiative</i>	\$0	\$0	
2	Comprehensive	C-111 Spreader Canal, Phase 1 <u>Delete</u> - This project, which is located in south Miami-Dade County, is a component of a larger multi-purposeproject. etc. <u>Add</u> - Project preliminary design increase from Frog Pond pump station design to include Aeroject canal control structure and C-111 canal pump station.	Q3 - Remove "Complete Preliminary (30%) Design." Q4 - Add "Complete Preliminary Design." <i>In the best interest of the District</i>		(\$2,000,000)	
3	Everglades Restoration Plan	Interagency Modeling Center System-Wide Modeling	 Q2 - Remove "Host Regional Simulation Model training session" Q4 - Remove "Complete draft Rainfall-Driven Operation Plan for Acceler8 Everglades Agricultural Area Reservoir. Project deliverables were deferred until FY2009) Necessary Resources redirected by Executive Office 		(\$613,200)	
4		C111/ Modified Water Deliveries/Combined Structural & Operational Plan	All - Remove "Land Acquisitions south of the 8.5 Square mile area" Q4 - Add "Complete acquisition of Title in FY2008" <i>In the best interest of the District.</i>		(\$1,680,000)	
5	Kissimmee Watershed	Kissimmee Basin Regulation Schedule Revisions	Q4 - Remove "Initiate project to address watershed development and runoff impacts." (Project Postponed to FY09.) In t he best interest of the District and Necessary resources redirected by the Executive Office.	\$0		
6	Lake Okeechobee	Okeechobee County Water Quality Projects	Q1 - Remove "Signed Agreement". Q4 - Remove "Implement Water Quality Improvement Projects". (Project Cancelled) <i>Project deferred by a partner or third party.</i>	(\$200,000)		
7		Design of Brighton Seminole Reservoir	Q4 - Remove "Complete Final Design". (Project on Hold) In the best interest of the District.	(\$735,170)		

Change Control Requests - May					
#	Program	Project/ Process	Deliverable Change	Ad Valorem	Non Ad-Valorem
8		Lakeside Ranch STA	Q4 - Add " Complete Intermediate Design". In the best interest of the District.		\$2,400,000
9		Fisheating Creek Feasibility Study	Q4 - Add "Execute contract to Initiate feasibility study for Fisheating Creek". Significant New Initiative		\$855,000
10		Former Dairy Remediation	 Q2 - Remove "Initiate construction for Larson 7". Q4 - Remove "Complete 100% of construction for Larson 7". (Remove from the FY2008 Annual Work Plan.) Project Deferred by a partner or third party. 		(\$750,000)
11	Lake Okeechobee	Rule revisions to incorporate Lake Okeechobee and Estuary Recovery plan Environmental Resource Permit revisions.	 Q1 - Remove "Obtain approval of rule adoption from Governing Board." Q2 - Remove "Implement adopted basin rule; conduct training for staff and public." Q3 - Remove "Conduct training for staff and public." Q4 - Remove "Conduct training for public." Q1 - Q4 - Add "Technical Criteria Development." In the best interest of the District. 	\$0	\$0
12	(Cont'd.)	Deep Injection Feasibility Study	Q2 - Remove "Finalize the Siting evaluation for exploratory wells. Q4 - Remove "Initiate Construction of exploratory Wells." (Project Cancelled) In the Best interest of the District.	(\$340,533)	
13		Taylor Creek ASR System	Q4 - Add "Construction of Monitor Well and continuing design studies" In the best interest of the District.		(\$845,000)
14		LOER - 10-well ASR System	 Q3 - Add "Must complete additional design studies before construction phase can begin". Q4 - Add "Initiate Construction of exploratory wells." Q2 - Remove "Initiate construction of exploratory well and initiate the Underground Injection Control permit application." (Change Status to Red) Q4 - Remove "Initiate system design and environmental coordination. In the best interest of the District. 		(\$450,000)
15	Land Stewardship	Exotic Management: Cells 17 & 18	Q4 - Remove "Treat 300 acres of exotics". (Remove the project from the Fy2008 Annual Work Plan) <i>In the best interest of the District.</i>		(\$50,000)
ΤΟΤΑΙ	L			(\$637,892)	(\$7,119,090)

Agency Projects in the "RED"					
Project #	AWP Page #	Project/ Process	Quarter	Success Indicator	Reason for "Red" Status
Coasta	l Water	sheds			
1	10	C-43 Water Quality and Testing Project	4	Complete Project Design	Project Schedule extended due to River of Grass acquisition efforts Q3.
Compre	ehensiv	e Everglades Restora	tion	Plan	
			1	Start construction for Guaranteed Maximum Price Work Order #4: Final embankment and remaining earthworks.	Contract suspended by Governing Board in May 2008.
		Everglades Agricultural Area	3	Complete final Project Implementation Report and National Environmental Protection Act Document.	Initiative temporarily suspended due to land acquisition. Contract suspended by Governing Board in May 2008.
2	3	Storage Reservoir - Phase 1 (1A Reservoir)	4	Start construction for Guaranteed Maximum Price Work Order #6: Pump Stations	
			4	Rock Crushing (to be used in levee construction) 35% complete.	Contract suspended by Governing Board in May 2008.
			4	Embankment construction 15% Complete.	Contract suspended by Governing Board in May 2008.
	4		1	Complete comprehensive modeling effort for all parcels of Allapatah.	Delayed due to model set up issues, but is complete as of Q4 with exception of final restoration plan updates which will be complete in October 2008.
		In the Directory Courts	2	Review final plans and specifications for C-23/C-24 Stormwater Treatment Area.	Redesign by Corps of Engineers based on District comments received in March 2008 schedule for final be re-baselined by the COE.
3		Indian River Lagoon - South Allapatah and C-23/C-24 Reservoir and Stormwater Treatment Areas	2	Complete final Allapattah restoration contracts for Parcels B and C.	Design contracts not initiated pending receipt of modeling effort that was delayed due to model set up difficulties and response to Interagency Modeling Center.
			3	Complete draft plans and specifications for Allapattah Natural Areas Contract A	Pending receipt of modeling information.
			4	Complete final Allapattah restoration contracts for Parcels B and C.	This is duplicative of the 2nd quarter deliverable and should not have been included in the FY2008 Annual Worl Plan.
			1	Begin construction of L-31 E culverts.	Construction placed on hold pending funding.
			2	Complete draft Project Implementation Report and National Environmental Protection Act Document.	USACE modeling delays prevented staff from completing the required CERP simulation analysis for the PIR.
4	5	Biscayne Bay Coastal Wetlands - Part 1	3	Complete Construction of L-31E culverts.	Construction placed on hold pending funding.
			4	Execute Memoranda of Understanding for Flowage Easements for Deering Estate and Cutler Flowway Components.	Cutler Flowway Memorandum of Understanding is complete; Deering Estate MOU is not complete; depender upon approval of Miami Dade Board of County Commissioners.

	Agency Projects in the "RED"							
Project #	AWP Page #	Project/ Process	Quarter	Success Indicator	Reason for "Red" Status			
			2		During FY08 budget development, the Project Manager noted that the final PIR would not be completed until 2010.			
5	6	C-111 Spreader Canal - Part 1	3	Complete final Project Implementation Report and National Environmental Protection Act Document.	The deliverable should not have been included in the FY08 Annual Work Plan.			
6	8	Lake Okeechobee Watershed	3	Okeechobee Watershed.	Completion of the draft PIR is dependent upon resolution of the Water Quality Cost sharing issue and approval of the Tentative Selected Plan.			
7	8	Everglades National Park Seepage Management	2		Model development initiated in August due to Corps of Engineers modeling staff limitations.			
		Water Conservation Area 3 Decompartmentalization North New River/ Miami Canal	2		The incremental Adaptive Restoration initiated by the Corps delayed development of the initial array of alternatives.			
8 8	8		4		The original physical model included Modwaters conveyance structures. Due to timing constraints,the Corps decided to implement a smaller scale physical model to include only a temporary conveyance structure.			
	9	L-30 Seepage Management Pilot	1		During FY08 budget development, the Project Manager noted that construction would not be completed until 2011. The1st quarter deliverable should not have been included in the FY08 Annual Work Plan.			
9			2	Complete draft Pilot Project Design Report and National Environmental Policy Act Report.	USACE completed draft Pilot Project Design report in August 2008.			
			4	Submit final Pilot Project Design Report and National Environmental Policy Act Report to USACE Headquarters.	USACE completed draft Pilot Project Design report in August 2008.			
	9		2	Complete draft Melaleuca Eradication and Other Exotic Pests Project Implementation Report and National Environmental Protection Act Document.	Alternative Formulation Briefing was conducted on March 10, 2008. Received program guidance from USACE Headquarters (resulting from AFB) in June 2008.			
10		Melaleuca Eradication - Bio-controls	4		Draft Project Implementation Report is published in Federal Register, followed by State Clearinghouse review (December 2008) public comments reviewed by USACE and SFWMD, then PIR is finalized through the Civil Works Review Board, receive Chief's Report (September 2009).			

	Agency Projects in the "RED"							
Project #	AWP Page #	Project/ Process	Quarter	Success Indicator	Reason for "Red" Status			
11	9	Hillsboro Aquifer Storage and Recovery Pilot Project	3	Complete Year 1 of operational cycle testing and monitoring.	The start of cycle testing has been impacted due to construction issues. The issues included installing an additional flow control valve and centralizers on the well drop pipe.			
			4	Prepare Interim Monitoring Report.	Construction issues delayed operational cycle testing.			
12	9	Caloosahatchee (C-43) River Aquifer Storage and Recovery Pilot Project	4	Complete construction contract monitoring.	There were unstable conditions underground at the initial test well site, area not suitable for ASR.			
13	10	Lake Okeechobee Water Retention/ Phosphorous Removal	4	Complete testing and acceptance and place two Stormwater Treatment Areas in service.	Nubbin Slough STA has not been started up due to a pump motor center malfunction. The Corps has awarded a repair contract with a due date of 12/25/08. Depending on water supply, the start-up of the Nubbin Slough STA will not commence until after the beginning of calendar year			
			4	Complete water quality compliance monitoring for discharge report.	2009.			
14	10	Lake Trafford Restoration	4	Complete dredging of organic muck from shallow near- shore littoral zone.	Project delayed by drought affecting ability of dredge to access the littoral zone.			
	10		4	Complete conversion to wetlands of 120 acres of agricultural fields.	Work commenced in June and stopped due to flooding conditions. Funding issues; seeking local participation from Lee County based on Governing Board direction.			
15		Southern Corkscrew Regional Ecosystem Watershed/ Imperial	4	Complete removal of eight miles of road and fill eight miles of adjacent canals.				
		River Flowway	4	Complete restoration of sheet flow to 5.5 square miles of Southern Corkscrew Regional Swamp.	Funding issues: seeking local participation from Lee County based on Governing Board direction.			
			4	Complete acquisition of project lands.	Funding issues: seeking local participation from Lee County based on Governing Board direction.			
16	11	Southwest Florida Feasibility Study	4	Complete draft Southwest Florida Feasibility Study Report.	Completion of Draft Southwest Florida Feasibility Study Report has been revised to July 09 (4th quarter FY09) based on change control initiated by the USACE. Since the USACE is the lead on the project they have initiated and processed all change controls that impact the schedule with our concurrence, This is actually the second change control that has impacted the schedule. When the Federal Cost Share Agreement was approved by the Governing Board in February the completion date for the Draft Feasibility Report was March 2009. The FY09 Strategic Plan should reflect the change.			

	Agency Projects in the "RED"						
Project #	AWP Page #	Project/ Process	Quarter	Success Indicator	Reason for "Red" Status		
17	12	CERP Program Management and Support	4	Complete final draft Master Recreation Plan.	Federal Study of CERP impacts to Glades area residents' recreational opportunities delayed plan completion.		
18	12	Interagency Modeling Center System-Wide Modeling	2	Release annual Customer Satisfaction Survey Report.	Release was delayed due to funding limitation within the USACE at the end of their fiscal year.		
		CERP Adaptive Assessment and Monitoring	4	Produce draft Revised Interim Goals and Interim Targets Document.	Delay in deliverable due to lack of support from partner agencies due to other higher priorities.		
19	12		4	Revision of the CERP Monitoring and Assessment Plan (MAP).	Encountered early difficulties arriving at consensus with partner agencies on approach to revision - now resolved and moving ahead.		
		RECOVER Restoration Coordination and Verification	4	Complete Project Management Plan for Systems Operating Manual Version 2.	This project has not started due to construction and funding uncertainties.		
20	13		4	Complete and issue Revised Interim Goals and Interim Targets Document.	Delay in deliverable due to lack of support from partner agencies due to other higher priorities.		
			4	Complete the CERP-A Model Refinement.	Delays primarily due to Interagency Modeling Center prioritization and work load.		
Kissimr	mee W	atershed					
21	3 and 4	Kissimmee Basin Modeling and Operations Study	4	Provide Project update presentations to Lake Okeechobee WRAC, Full WRAC, and the SFWMD Governing Board.	Promoting alternative operations schedules to USACE was put on hold until June 2009. Remaining FY08 and FY09 personnel and contracting resources were redirected to the Kissimmee Basin Water Reservation effort.		
22	4	Implement Agency Action Plan Items	4	Initiation of new data collection efforts to fill data gaps in support of Kissimmee Chain of Lakes Long-Term Management Plan Implementation.	FY09 funding for initiating these efforts was cut from the FY09 budget.		

	Agency Projects in the "RED"						
Project #	AWP Page #	Project/ Process	Quarter	Success Indicator	Reason for "Red" Status		
23	4	Three Lake Wildlife Management Area Hydrologic Restoration Project (Phase II)	3	Restoration alternative selection.	Selection delayed. Expected to be completed in November 2008.		
24	4	Three Lake Wildlife Management Area Hydrologic Restoration Project (Phase III)	4		Initiation of Phase III is tied to selection of final alternative. Initiation is expected by the beginning of FY09 Q2.		
		Complete condemnations, certify		land needed for the Kissimmee River Restoration.	Pace of acquisition delayed by land owner resistance to offers and lengthy court proceedings. Approximately 49% of current land costs submitted to USACE for crediting.		
25	6	and close out Kissimmee River Restoration acquisitions.	4		Pace of acquisition delayed by land owner resistance to offers and lengthy court proceedings. Approximately 49% of current land costs submitted to USACE for crediting.		
		Kissimmee River construction/ mitigation in lieu of land acquisition.	4		Settlement negotiations for Bronson, Hyatt, and Mack properties postponed due to lack of funding.		
26	6		4	Complete engineering solutions and settlement negotiations for Hyatt property.			
			4	Complete engineering solutions and settlement negotiations for Mack property.			
Lake Oke	Lake Okeechobee						
27		Initiate Design of Government Cut Dredging.	1		Currently in District wide priority review. The review will be finished in the 1st quarter of FY09 and then appropriate		
			3	Initiate design of Government Cut.	action will take place at that time.		
			4	60% design complete of Government Cut.			

Agency Projects in the "RED"						
Project #	AWP Page #	Project/ Process	Quarter	Success Indicator	Reason for "Red" Status	
28	8	Implementation of Phosphorous Source Controls in Northern Everglades Basins of Lake Okeechobee	4	Revise Chapter 40E-61 to reflect the requirements of the Lake Okeechobee Protection Act. Optimize the Phosphorous monitoring network within the Watershed in order to implement the regulatory source control program effectively and to evaluate the effectiveness of Best Management Practices. Inventory and prioritize permitting actions for parcels not covered under an incentive based BMP Program. Develop a program for field verification of implementation.	Rulemaking workshops were disrupted by Tropical Storm Faye, Okeechobee Service Center Office Closure and recovery events. In addition, staff was waiting on a response from FDEP on the monitoring criteria issue. This issue still has not fully been resolved. Also, feedback from the workshops indicated that there were issues that staff need to address and staff is now concentrating on those items so that we can move forward with the rulemaking. The schedule for rulemaking is flexible and will be based on the newest developments. The schedule may need to be revised further in the future.	
Land S	teward	ship				
29	5	Corkscrew Regional Mitigation Bank	4	Monitor contract, restoration progress and revenue; \$300,000 expected.	Revenue shortfall was based on closing projections that have been pushed out due to developer's permitting delays.	
30	5	Shingle Creek Management	4	Treat 500 acres of exotics, burn 600 acres, mow 1,000 acres.	Shortfall in burning due to extreme conditions from drought to excess rainfall.	
31	5	Shingle Creek (Phase II and III) - Long-Term Management	4	Burn 300 acres, administer law enforcement, trail maintenance, Scrub Jay survey and environmental education.	Shortfall in burning due to extreme conditions from drought to excess rainfall.	
Modelir	ng & So	cientific Support	_			
	•		1	Complete enterprise-level procedure definitions.	The success indicators were not achieved due to not having enough dedicated (matrixed) resources to complete	
		Assessment, Reporting and	2	Commence discipline-level procedure definitions.	the deliverables by the anticipated schedule, not fully anticipating the risks and constraints that impacted the	
32	6	Technical Support	3	Complete discipline-level procedure definitions.	progress of the project throughout the year, and not utilizing the appropriate project management processes and tools that could have expedited delivery of the planned	
			4	Commence agency-wide implementation of Enterprise Scientific Data Management Policy and Procedures.	work products.	

	Agency Projects in the "RED"					
Project #	AWP Page #	Project/ Process	Quarter	Success Indicator	Reason for "Red" Status	
Operati	ions & I	Maintenance				
33	3	Operations & Maintenance Facility Construction/ Improvements	4	Kissimmee/ St. Cloud Field Station replacement, Clewiston Field Station B-39 generator replacement, West Palm Beach Field Station maintenance shop dust filter, Big Cypress Basin Field Station land acquisition, Big Cypress Basin administration building/field station construction.		
Mission	n Suppo	ort				
34	3	Implement Facilities Five-Year Major Repair and Replacement Plan	3	B1 Roof Replacement	The project was delayed due to 1) a change order for unforeseen conditions behind the stucco which required re- engineering; 2) lost time from demobilization when hurricane Ike was approaching South Florida and 3) persistent inclement weather.	
35	13	Create a Commercial Paper Program	1	Resolution Presented to Governing Board	The District does not have a current need for short term financing. Project has been postponed indefinitely.	
AWP - Annua	al Work Plan			FCSA - Federal Cost Share Agreement		
ASR - Aquifer Storage and Recovery				MOU - Memorandum of Understanding		
AFB - Alternative Formulation Briefing				PIR - Project Implementation Report		
BCC - Board of County Commissioners				STA - Stormwater Treatment Area		
COE - Corps of Engineers				TSP - Tentative Selected Plan		
CERP - Comprehensive Everglades Restoration Plan				USACE - United States Army Corps of Engineers		
IMC - Interage	ency Modelir	ng Center		WRAC - Water Resources Advisory Commission		

Program Manager Contact List

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SUCCESS INDICATORS

Success indicators were updated and improved during this year's strategic planning process. Success indicator development involved extensive coordination between the leadership of each program and the District's Executive Office and will be used to assess programmatic achievement. Target values for success indicators were established and were either identified within the indicator wording (e.g., "...140 metric tons phosphorus load...") or by reference to agency guidance documents such as District agreements or Governing Board adopted plans (e.g., "...meet or exceed targets within adopted regional water supply plans"). Further details on each success indicator were compiled into uniform definition pages, which are presented on the District's web site at <u>www.sfwmd.gov</u>, under the *About SFWMD*, *Budget & Strategic Plan* tab.

The Strategic Plan success indicator tables are presented on pages 2-38 through 2-49. Indicator values are included for FY2007 and FY2008, along with targets for FY2009, and are sorted programmatically.

		Coastal Watersheds – Success	s Indicators	
#	SFER – Chapter 2, Volume II	FY2007	FY2008	FY2009 Target
1	St. Lucie Estuary within desired 30-day moving average salinity range of 8 to 25 parts per thousand 365 days of the year	238 days	293 days	365 days
2	Increase live American oyster beds in the middle, north and south St. Lucie Estuary to 367 acres from a baseline of 117 acres	117 acres, per 2003 mapping. Next mapping planned for 2010.	117 acres, per 2003 mapping. Next mapping planned for 2010.	117 acres, per 2003 mapping. Next mapping planned for 2010.
		Two samplings: South: 0-50 live oysters /.25 mile ² North: 0-50 live oysters /.25 mile ² Central: 50-100 live oysters /.25 mile ²	One sampling: South: 0-50 live oysters /.25 mile ² North: 0-50 live oysters /.25 mile ² Central: 100-150 live oysters /.25 mile ²	Two samplings: South: 0-50 live oysters /.25 mile ² North: 0-50 live oysters /.25 mile ² Central: 100-150 live oysters /.25 mile ²
3	Restore 125 acres of tidal marsh habitat and add 16 acres of oyster reef in Lake Worth Lagoon by 2014	0 acres of tidal marsh habitat 0 acres of oyster reef	0 acres of tidal marsh habitat 0 acres of oyster reef	8.5 acres of tidal marsh habitat 6 acres of oyster reef
4	Increase area of Florida Keys served by habitat and/or water quality improvement projects by 100 acres per year	Not measured in FY2007.	515 acres served (0.6% of the watershed)	615 acres served (0.7% of the watershed)
5	Increase areal extent of watershed treated to improve habitat and water quality in Estero Bay consistent with its Surface Water Improvement and Management Plan	3,120 acres served (1.1% of watershed)	10.125 acres served (3.4% of watershed)	18,745 acres served (6.3% of watershed)
6	Increase percentage of watershed treated to improve habitat and water quality in Naples Bay consistent with its Surface Water Improvement and Management Plan	3.8% of watershed treated (2,950 acres served)	7.5% of watershed treated (5,672 acres served)	19.1% of watershed treated (14,704 acres served)
7	Provide 400 acres of suitable oyster habitat in the Caloosahatchee Estuary with at least 100 acres of living oyster reefs	18.37 acres, per 2004 mapping. Next mapping planned for 2009	18.37 acres, per 2004 mapping. Next mapping planned for 2009	20 acres
8	Return viable seagrass in lower Caloosahatchee River and recover the 38% lost in San Carlos Bay since 1982	Not measured in FY2007. 3.5% seagrass acreage increase from 2004 to 2006.	Data collected; report will be available December 2008. Contact Seán Sculley at ssculley@sfwmd.gov for figures starting January 1, 2009.	Next measure scheduled for 2010.
9	Meet mean monthly flow of 300 cubic feet per second for Caloosahatchee River Estuary	Met MFL in 1 of 12 months	Met MFL in 4 of 12 months	Meet MFL in 12 of 12 months

	Comprehensive Everglades Restoration Plan – Success Indicators					
#	SFER – Chapter 2, Volume II	FY2007	FY2008	FY2009 Target		
1	12 restoration plans complete by 2018	5	5	7		
2	6 project designs complete by 2018*	2	7	9		
3	151,000 acres of needed land acquired by 2018; 216,000 acres acquired by end of program*	217,584	229,094	233,894		
4	Construction completed: 608,000 acre-feet of water storage flow ready by 2018	45,000	45,000	45,000		
5	Construction completed: 6,300 acres of water quality treatment flow ready by 2018	0	0	0		
6	Construction completed: 156,000 acres of natural area projects completed by 2018	0	0	0		
7	100% of ecological baseline completed by 2018	36%	36%	45%		
8	100% of system-wide restoration assessments completed by 2018	16%	22%	36%		

* Targets exceeded and will be revised next year

	District	Everglades – Success Indi	cators	
#	SFER – Chapter 2, Volume II	FY2007	FY2008	FY2009 Target
1	Additional 11,531 acres of total Stormwater Treatment Area effective treatment area by December 2010	5,274 acres cumulatively of completed construction of additional treatment area	5,274 acres cumulatively of completed construction of additional treatment area6,257 acres of Stormwater Treatment Area effective treatment area under development (in design or under construction)	11,531 acres cumulatively of completed construction of additional treatment area
2	Achieve water quality standards in the Everglades Protection Area and maintain compliance with the federal Everglades Settlement Agreement	In compliance.	In compliance.	In compliance.
3	Maintain compliance with all state and federal Stormwater Treatment Area permit requirements	In compliance.	In compliance.	In compliance.
4	100% of critical Stormwater Treatment Area facilities and structures maintained in accordance with standard operating procedures to meet the goals of the Long-Term Plan	100% maintained.	100% maintained.	100% maintained.
5	Consistently achieve phosphorus target loads and concentrations for all basins ultimately flowing into the Everglades Protection Area	C-139 Basin: Did not achieve compliance. Everglades Agricultural Basin: 18% reduction in phosphorus. In compliance.	C-139 Basin: In compliance. Everglades Agricultural Basin: 44% reduction in phosphorus. In compliance.	C-139 Basin Target: In compliance, meaning no increase in phosphorus concentration relative to base period. Everglades Agricultural Basin Target: 25% reduction in phosphorus concentration relative to base period. Target must be missed 3 years in a row to be out of compliance.
6	Develop and achieve sustainable restoration targets for wading bird populations	Three-year running average number of nesting pairs - Surveyed: Great Egret = 6,600 Snowy Egret & Tricolored Herons = 4,400* White Ibis = 21,133 Wood Stork = 633 * Tricolored Herons excluded due to incomplete survey	Three-year running average number of nesting pairs - Surveyed: Great Egret = 5,869 Snowy Egret & Tricolored Herons = 3,778 White Ibis = 17,541 Wood Stork = 552	 Three-year running average number of nesting pairs - Targets developed: Great Egret = 4,000 Snowy Egret & Tricolored Herons = 20,000 White Ibis = 25,000 Wood Stork = 2,500

	Kissimme	e Watershed – Success Ind	dicators	
#	SFER – Chapter 2, Volume II	FY2007	FY2008	FY2009 Target
1	Mean annual dry season density of long-legged wading birds (excluding cattle egrets) on the restored floodplain ≥ 30.6 birds per square kilometer	11.0 (± 2.1) birds/km ²	34.7 (± 6.4) birds/km ²	≥ 30.6 birds/km ²
2	Mean annual relative abundance of fishes in the restored river channel \leq 1% bowfin, \leq 3% Florida gar, \geq 16% redbreast sunfish, and \geq 58% centrarchids (basses and sunfishes)	1.7% bowfin, \leq 8.5% Florida gar, \geq 0% redbreast sunfish, and \geq 63.8% centrarchids (basses and sunfishes)	Not sampled in FY2008	≤ 1% bowfin, ≤ 3% Florida gar, ≥ 16% redbreast sunfish, and ≥ 58% centrarchids (basses and sunfishes)
3	Mean daytime concentration of dissolved oxygen (DO) in the Kissimmee River channel at $0.5 - 1.0$ meter depth of 3-6 milligrams/liter (mg/L) during the wet season and 5-7 mg/L during the dry season.	Dry season DO was 5.7 mg/L (met target of 5-7 mg/L); Wet season DO was 2.7 (almost met target of 3-5 mg/L)	Dry season DO was 5.3 mg/L (met target of 5-7 mg/L); Wet season DO was 2.7 (almost met target of 3-5 mg/L)	Dry season DO target of 5-7 mg/L); Wet season DO target of 3-5 mg/L
	Mean daily DO concentrations greater than 2 mg/L 90% of the time. DO concentrations within 1 meter of the channel bottom > 1 mg/L more than 50% of the time	DO concentrations > 2 mg/L for 87% of the time; DO near channel bottom not evaluated	DO concentrations > 2 mg/L for 81% of the time; DO near channel bottom not evaluated	2
4	Zero days that discharge equals 0 cubic feet per second for restored channels of the Kissimmee River	WY2007 had 152 days when the discharge at S65 was 0 cfs.	WY2008 had 179 days when the discharge at S65 was 0 cfs.	WY2009 target of 0 days when the discharge at S65 is 0 cfs.
5	Annual prolonged recession events reestablished with an average duration \geq 173 days, and with peak stages in the wet season receding to a low stage in the dry season at a rate not to exceed 1.0 foot per 30 days	WY2007 contained two recession events. The first lasted for 36 days and had a recession rate of 2.2 ft/30 days. The second lasted 248 days and had a recession rate of 1.0 ft/30 days.	Three recession events began in WY2008. The first lasted 37 days with a recession rate of 3 ft/30 days. The second lasted 125 days with a recession rate of 0.48 ft/30 days. The third lasted 57 days with a recession rate of 3 ft/30 days.	Annual prolonged recession events reestablished with an average duration ≥ 173 days, and with peak stages in the wet season receding to a low stage in the dry season at a rate not to exceed 1.0 feet per 30 days

	Lake Okeechobee – Success Indicators					
#	SFER – Chapter 2, Volume II	FY2007	FY2008	FY2009 Target		
1	Meet the Total Maximum Daily Load target of 140 metric tons phosphorus load by 2015	598 metric tons of phosphorus	558 metric tons of phosphorus	491 metric tons of phosphorus		
2	Construct additional water storage within Lake Okeechobee Watershed ranging between 900,000 and 1.3 million acre feet	Indicator not in place	Cumulatively 21,054 acre feet of storage	Cumulatively 39,000 acre-feet of storage		
3	Increase public, private and tribal water storage to 450,000 acre-feet by 2013	Indicator not in place	Cumulatively 107,000 acre-feet in project storage through multiple agency and program efforts since FY2006	Cumulatively 127,000 acre-feet in project storage		
4	Maintain Lake Okeechobee level in the desired range of 12.5 ft. to 15.5 ft. (NGVD)	15 days in desired range (due to drought)	35 days in desired range (due to drought)	365 days in desired range		
5	Achieve an annual average of 40,000 acres of mixed submerged aquatic vegetation; at least 20,000 acres should be higher plants	August 2007 - Total 28,189 acres of mixed submerged aquatic vegetation and 494 acres being higher plants	August 2008 - Total 35,834 acres of mixed submerged aquatic vegetation and 10,335 acres being higher plants	Achieve an annual average of 40,000 acres of mixed submerged aquatic vegetation and 20,00 acres being higher plants		
6	Control exotic species to maintenance levels or greater	Indicator not in place	October 2007: 12,035 acres of exotic species in Lake Okeechobee Marsh (which covers 107,000 acres) - Exotic species coverage = 11%	Less than 10% coverage by exotic species in Lake Okeechobee Marsh		

	Land Stewardship – Success Indicators				
#	SFER – Chapter 2, Volume II	FY2007	FY2008	FY2009 Target	
1	73% of conservation land at an acceptable level of exotic infestation	tracking method not in place	73%	73%	
2	95% of lands burned according to recommended burn frequency	tracking method not in place	91%	95%	
3	80% of Land Stewardship infrastructure projects completed on schedule and within budget	tracking method not in place	100%	80%	
4	100% of unrestricted District lands opened to the public	100%	100%	100%	
5	80% of recreation capital projects completed on schedule and within budget	77%	83%	80%	
6	100% photo documented database by 2017; 180 more ecological photopoint monitoring locations by 2017	100%	100%	100%	
7	100% Land Management Plans developed/updated per land management review team recommendations at five-year intervals	100%	100%	100%	
8	100% of submitted restoration credit release requests approved by permitting agencies	100%	100%	100%	
9	Minimum of two formal inspections conducted annually on all leased and vacant lands to document compliance and illegal activity; plans-of-action developed 100% of time within 30 days of problem identification	tracking method not in place	100%	100%	
10	100% of Water Resource Development project plans to include associated recreation	100%	100%	100%	

	Modeling & Scientific Support – Success Indicators					
#	SFER – Chapter 2, Volume II	FY2007	FY2008	FY2009 Target		
1	Compliance with industry standards and best practices	Completed: - Upgrade to Level II for all Capability Maturity Model Integration (CMMI) process areas. - Documentation of all CMMI Level II process areas.	- Finalized the seven Level II	Complete: - Implementation of CMMI Level II processes. - Implementation of model development lifecycle and model implementation/application lifecycle. - Prepare for CMMI Level II appraisal.		
2	Successful application of state-of-the-art modeling tools	Indicator not in place.	95% satisfied in customer satisfaction surveys.	95% satisfied in customer satisfaction surveys.		
3	Compliance with all legally-mandated and permit-required water quality monitoring and reporting obligations	100% compliance as of September 2007.	100% compliance as of September 2008.	100% compliance as of September 2009.		
4	Water quality monitoring networks and operations effectively support District's mission, strategic efforts and legal obligations efficiently and cost effectively	Indicator not in place.	Indicator not in place.	4 of 21 reengineering products completed (reengineering cycle has 7 networks with 3 steps/products each): WCA-2A complete and southern coastal initiated.		
5	Water quality data meet or exceed state and national standards for quality	Indicator not in place.	95% of data met State and National Environmental Laboratory Accreditation Program standards.	95% of all data meet State and National Environmental Laboratory Accreditation Program standards.		
6	Forensic water quality investigations successfully respond to legal challenges and provide vital support for making informed management decisions	Indicator not in place.	Survey instrument developed for application to FY2009 and beyond.	Average score of 4.5 on client survey based on positive answer equivalencies: 1 = Strongly Disagree 2 = Disagree 3 = Neutral 4 = Agree 5 = Strongly Agree		
7	District-wide implementation of Enterprise Scientific Data Management Policy and Procedures		 Of 112 defined data management accountabilities, none acknowledged as being fulfilled. Governing Board adopted Enterprise Scientific Data Management Policy. Developed Enterprise Scientific Data Management Procedures. 			
8	All data gaps identified in Sulfur Action Plan filled and Sulfur White Paper management questions addressed	r Indicator not in place.	Sulfur Action Plan and Sulfur White Paper completed. None of 15 data gaps and management questions addressed cumulatively.	2 of 15 data gaps and management questions addressed cumulatively.		

	Operations & Maintenance – Success Indicators				
#	SFER – Chapter 2, Volume II	FY2007	FY2008	FY2009 Target	
1	Compliance with Baseline 50-year Plan	Deleted	Deleted	Deleted	
2	Compliance with current fiscal year budget-driven segment of 50-year Plan	88%	93%	90%	
3	95% compliance with permit requirements	58%	70%	95%	
4	99% flood protection achieved for rainfall events within project design standards	64%	98%	99%	
5	99% of planned structure maintenance performed on schedule	93%	91%	99%	
6	90% canals/levees passing US Army Corps of Engineers inspection	100%	100%	90%	
7	80% design conveyance capable	100%	99%	80%	
8	99% of planned vehicle maintenance performed on schedule	100%	100%	99%	
9	90% compliance with electronic communication installation and maintenance schedule	94%	100%	90%	
10	90% of land at an acceptable level of exotics infestation	90%	89%	90%	
11	90% of canals at an acceptable level of aquatic plant infestation	90%	89%	90%	
12	 75% of Right-Of-Way permit compliance or resolution: Percentage of encroachments resolved Percentage resolution of issues with initially non-compliant permitees Percentage of permits resolved 	92%	100%	92%	
13	95% of planned maintenance performed on schedule	92%	88%	95%	

	Regulation – Success Indicators					
#	SFER – Chapter 2, Volume II	FY2007	FY2008	FY2009 Target		
1	100% of all Environmental Resource Permit applications processed consistent with adopted rules and criteria	100%	99.93% (1 permit defaulted out of 1,465 permits issued)	100%		
2	100% of all Water Use Permit applications processed consistent with adopted rules and criteria	100%	99.96% (1 permit defaulted out of 2,382 permits issued)	100%		
3	100% of Request for Additional Information letters issued on time (includes both Environmental Resource and Water Use Permits)	100%	99.56% (17 Request for Additional Information Letters not issued on time.)	100%		
4	100% of all permit applications processed with adopted rules and criteria within time defined by statute (includes both Environmental and Water Use Permits)	100%	100% ERP:- Average from receipt of initial application to disposition - 194 Days; Average from receipt of complete application to disposition - 50.75 Days. WU : Average from receipt of initial application to disposition - 163 Days; Average from receipt of complete application to disposition - 39.21 Days.	100%		
5	Construction certifications kept current and backlog processed by 2015	1,576 Current, 722 Backlog Certifications Processed (backlog target = 820)	1,190 Current, 453 Backlog Certifications Processed (backlog target = 820)	1,190 Current, 820 Backlog Certifications Processed (backlog target = 820)		
6	Minimum of 60% active Environmental Resource Permits inspected annually (both environmental and construction). - Achieve 75% compliance rate - Address 100% of major non-compliance issues with written correspondence within 15 working days					
	Total Inspections	12,292	12,986	5 12,986		
	Environmental	2,552	2,530	2,530		
	Applications Inspected	1,112	1,420	1,420		
	Percent Compliance	65%	63%	63%		
	Construction	7,519	7,555	7,555		
	Applications Inspected	2,161	,	,		
	Percent Compliance	77%		,		
	Total Compliance Percentage	73%		80%		
	Total number of non-compliance letters sent on time	1,375 letters sent on time (100%)	,			

	Regulation – Success Indicators (Continued)					
#	SFER – Chapter 2, Volume II	FY2007	FY2008	FY2009 Target		
7	Net increase of wetland function					
	Total Acres reviewed	9,911	10,134	10,134		
	Total wetland acres permitted to be impacted	2,209	1,253	1,253		
	Total wetland acres preserved	3,209	1,221	1,221		
	Total wetland acres created/restored	1,289	194	. 194		
	Total wetland acres enhanced	3,088	2,337	2,337		
	Total acres upland compensation	75	104	. 104		
	Total number of mitigation bank credits	778	494	494		
8	100% of basin renewals implemented on schedule	100% of scheduled Basin Renewal Packets sent out (449)	100% of scheduled Basin Renewal Packets sent out (472)	100% of scheduled Basin Renewal Packets sent out (409)		

	Wate	er Supply – Success Indicat	tors	
#	SFER – Chapter 2, Volume II	FY2007	FY2008	FY2009 Target
1	Completion and application of data gathering and model runs in compliance with District Annual Work Plan schedule	Completed 100% of planned work each quarter, including Peer Review of East Central Florida Transient Model	Completed 100% of planned work each quarter, including calibration of East Central Florida Transient Model and Peer Review of Lower West Coast Floridan Aquifer System Model	Complete 100% of planned work each quarter
2	Plan review, development and implementation schedules maintained	Completed Update to Lower East Coast Water Supply Plan	Reviewed facility work plans within mandatory timeframes	Review facility work plans within mandatory timeframes
3	Reservations, Minimum Flows and Levels and other rules completed on schedule	Exceeded scheduled protections by completing Regional Water Availability Rule (i.e., Water Reservations for Water	Okeechobee Water Shortage Management Rule	Publish Picayune Strand Water Reservation Rule Complete rule development for
		Conservation Areas 1, 2, and 3, Everglades National Park, and Loxahatchee River basins)	Reviewed Facility Work Plans reviewed within mandatory timeframes	Biscayne Bay Complete rule development for Kissimmee River and selected lake in upper Kissimmee chain
4	Alternative water supply capacity and reclaimed water use increased consistent with adopted regional water supply plans	65 MGD of AWS capacity created. No target previously established. However. brackish water/seawater	82 MGD of AWS capacity created. No target previously established. However, brackish water/seawater	Create 40 MGD of AWS capacity. Assumed \$36M in total funding from State and District.
		capacity was 142 MGD. Use of reclaimed water: 30% of	capacity was 207 MGD. Use of reclaimed water: 30% of	Brackish water/seawater capacity: 170 MGD.
		wastewater reused. No volume in previously established targets.	wastewater reused. No volume in previously established targets.	Use of reclaimed water: 28% of wastewater (231 MGD) reused.
5	Conservation levels achieved meet or exceed targets within adopted regional water supply plans	1.95 MGD of Conservation Savings.	1.73 MGD of Conservation Savings.	1.73 MGD of Conservation Saving

	Missio	n Support – Success Indica	ators		
#	SFER – Chapter 2, Volume II	FY2007	FY2008	FY2009 Target	
1	Greater than 90% of employees retained beyond introductory period	93% of employees retained beyond introductory period	91% of employees retained beyond introductory period	Greater than 90% of employees retained beyond introductory period	
2	99.99% critical Information Technology system availability	99.90%	99.99%	99.99%	
3	Information Technology Department 8% or less of Operating Budget	2.16%	1.96%	0.71%	
4	Greater than 98% Information Technology Help Desk customer satisfaction	97%	97%	98%	
Business Support:					
5	Current ratio of three or greater to one (assets to liabilities)	3.67	3.92	3.50	
6	Discretionary budget to actual expenditure variance not greater than 15 percent	63%	88%	85%	
7	Unqualified (positive) opinion in District's financial audit	Received Unqualified Opinion	Pending audit	Unqualified opinion	
8	5% or greater of contract dollars to Small Business Enterprise vendors	SBE Expenditure Percentage: 4.9%	SBE Expenditure Percentage: 5.8%	SBE Expenditure Percentage: 5+%	
9	95% of managers of key projects following project management standards for reporting	95%	95%	95%	
10	100% compliance with the Security Plan schedule	100% Compliance	100% Compliance	100% Compliance	
Exe	cutive Offices:				
11	Less than 10% total budget for administration	9.87%	8.94%	3.54%	
12	Positive Customer Service Survey Response	79% positive customer service survey responses	91% positive customer service survey responses	Continue with trend of >90% positive customer service survey responses	
13	Less than 1% of total District budget devoted to the Office of Counsel	0.76%	0.79%	0.37%	
14	90% of citizen correspondence responded to within 14 working days of receipt	57%	62%	90%	